

FLORIDA RECOVERY OBLIGATION CALCULATION INITIATIVE (F-ROC) APPLICANT ASSESSMENT

Presented by the Florida Division of Emergency Management and KPMG



With You Today





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Course Agenda



F-ROC Process	
F-ROC Score	
Disaster Readiness Assessment	
Abatement Plan	
Post-Disaster Questionnaire	
System Overview	
System Demo	

Four Pillars of F-ROC



01 Standardization

Form standardization simplifies the process, making it easier to submit documentation for Public Assistance.

02 Procurement

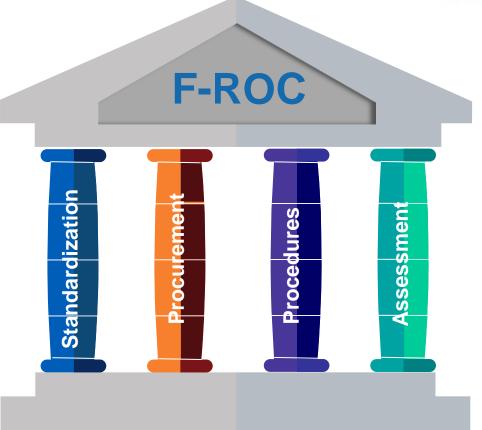
Understanding the procurement process and having contracts and vendors in place is critical in successful submission for Public Assistance.

03 Procedures

We help our Applicants prepare for events by ensuring they have a plan in place that includes policies and procedures.

04 Assessment

Our Disaster Readiness Assessment provides Applicants the insights needed for them to be successful in the F-ROC program.

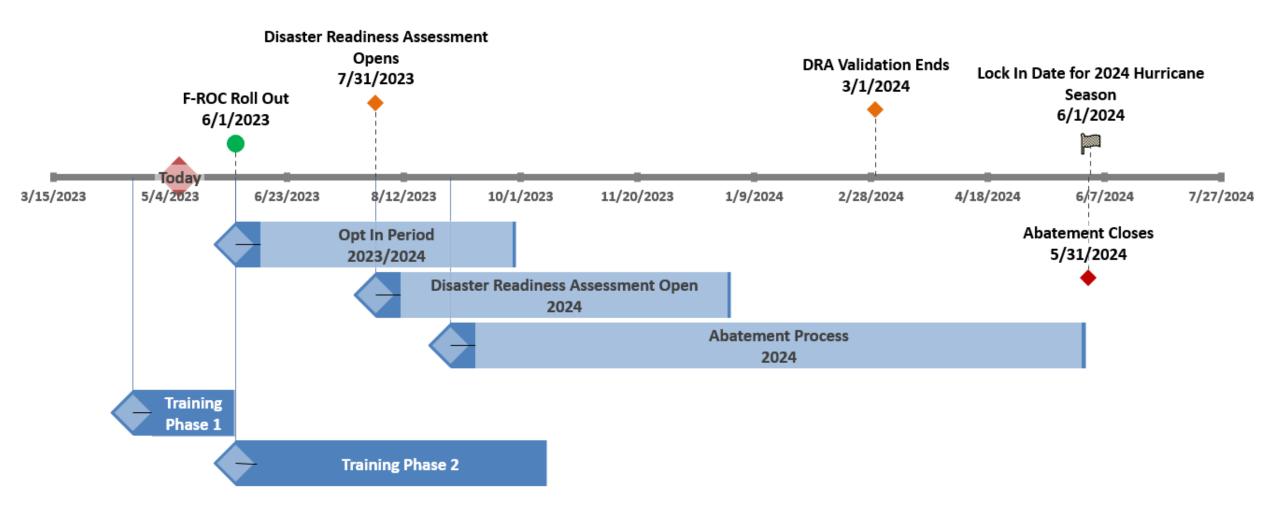


The Key to F-ROC





F-ROC Statewide Roll Out





F-ROC Score

How to Earn F-ROC Points



Disaster Readiness Assessment

- Complete Prior to Start of Hurricane Season
- Approximately 70 questions
- Earn up to 40 additional points



Post Disaster Questionnaire

- Complete after an Event
- Approximately 10 questions
- Earn up to 20 additional points

F-ROC Scoring

The Florida Iceberg! Just like the majority of an iceberg isn't visible, the majority of PA funding can be received upfront through the F-ROC process.

The **maximum F-ROC score is 80**. This score is made up of three components:

Once **validation** of supporting documents is **complete**, you will receive the remainder of the validated, obligated amount

- Post Disaster Questionnaire (F-ROC Forms and Training)
- 40 Disaster Readiness Assessment
- **20** Baseline

With F-ROC, you can receive up to 80% Funding Upfront

*5 bonus points can be earned with EMPA accreditation.

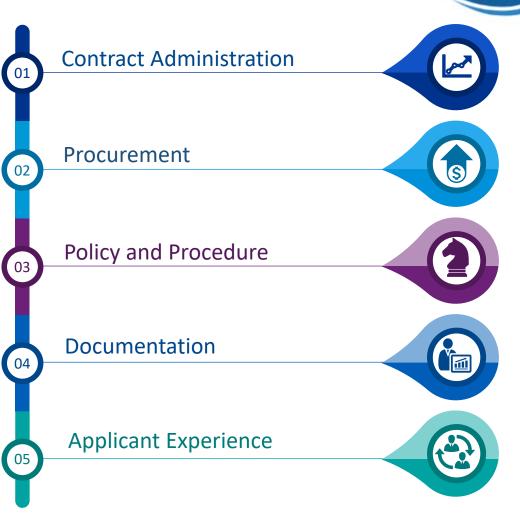


Disaster Readiness Assessment

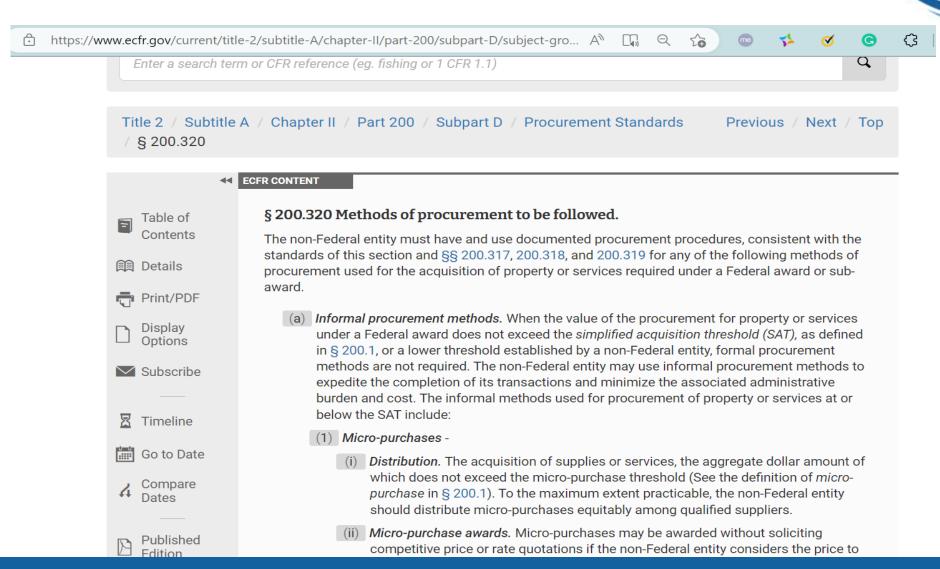
Disaster Readiness Assessment (DRA)



All Disaster Readiness Assessment questions were grouped into two categories, Category A and Category B. The questions in these two categories can then be further broken down into five sub-categories:



Assessment



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Abatement Plan

Abatement Plan



Applicants can create a customizable Abatement Plan which will improve their DRA score.





Abatement Plan

Recommend the Applicant attends FDEM F-ROC training and develops and implements internal controls to identify and prevent duplication of benefits.

The internal controls should be reviewed/updated at least once per year and address the use of insurance funds as well as other available grants. Upload documentation that outlines the approved internal controls.

The process and established internal controls will be documented.

Question:

 Q16. Does the Applicant have specific internal controls and procedures in place for duplication of benefits?

Activity: We will attend 3 trainings.

Owner: Kevin

Due Date: 03-06-2023

Recommend the Applicant updates their labor policy to include language stating that the policy is applied uniformly, regardless of presidential declaration status. Upload a copy of the updated and approved policy.

Review approved labor policy with employees and key stakeholders.

Question:

 Q5.b. Is the Applicant's (and all of its departments) labor policy applied uniformly regardless of a presidential declaration?

Activity: We will include a new provision in our labor policy

Owner: Randy

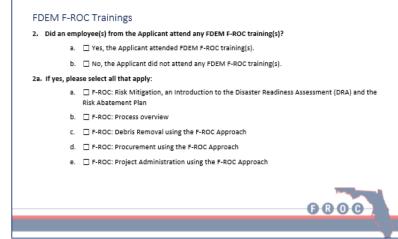
Due Date: 10-12-2024

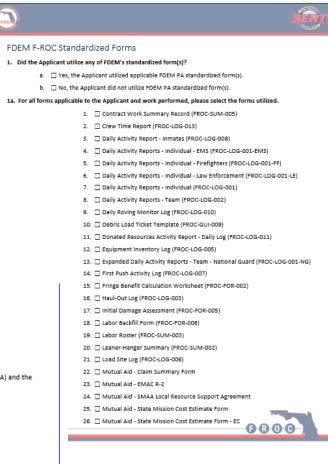


Post Disaster Questionnaire

Post Disaster Questionnaire (PDQ)

- After a presidential declaration, Applicants in the declared counties will complete the Post Disaster Assessment.
- The PDQ consists of questions related to the F-ROC forms and the F-ROC Trainings







System Overview

System Overview

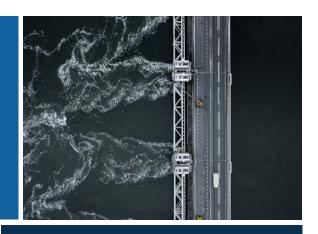
An easy to use platform leveraging automation, artificial intelligence, and a risk-based approach to help streamline the FEMA PA grants management process, identify and reduce key risks, accelerate reimbursements, maintain a centralized document repository.

Less risk

A risk-based approach, builtin governance, and a full audit trail, to help you protect federal funds from the risks of fraud, waste, and abuse, reduce the risk of deobligation, and be auditready.

Accelerated reimbursemen

Highly manual data collection and analysis is reduced from months to days by expediting state review of FEMA PA project documentation, allowing for faster reimbursement.



Efficiency & insights

Automated, data-driven risk assessment, powerful Al that helps digitize, classify, and integrate data sources in one system, pre-populated reports, intuitive dashboards, and executive summaries, for more streamlined, efficient, and cost-effective FEMA PA.



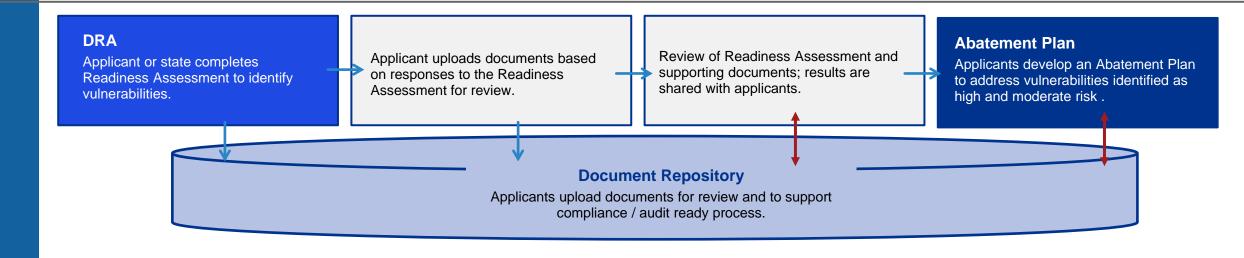
Enhanced applicant experience

Mobile friendly, user-friendly forms, a digital repository, and real-time feedback and recommendations, so applicants can minimize the risk of noncompliance and get clearer insight into the status of reimbursement and information requests.

How it works



O1O2O3O4Disaster Readiness AssessmentAbatement PlanPost Disaster QuestionnaireDocument Repository



Assessment

Identify Applicants' FEMA PA noncompliance risks, assign risk ratings, provide applicant feedback, unlock valuable insights and trends, and mitigate risk—pre-and post-disaster.

Benefits

- Streamline and simplify the FEMA PA process with a risk-based approach
- Enhance compliance with 2 CFR 200 and other federal requirements
- Expedite the FEMA PA reimbursement process post-disaster
- Help applicants understand what information they need to track, as well as policies and training to meet federal guidelines

Risk assessment

Comprehensive and configurable risk assessment, tailored to FEMA PA, that captures applicant information across five categories—experience, policies and procedures, documentation, procurement, and contract administration—to help identify potential vulnerabilities.

Risk review rating

Review applicants' risk assessment responses and supporting documentation and provide risk ratings and feedback for follow-up to allow applicants the opportunity to address compliance risk areas.

Contextual guidance

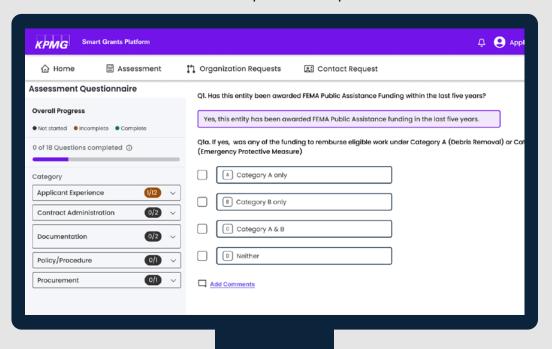
Built-in references to the Public Assistance Program and Policy Guide (PAPPG), Code of Federal Regulations (CFR), and Procurement Disaster Assistance Team (PDAT) Field Manual throughout the questionnaire for user-friendly applicant guidance.

Communication and documentation

Integrated communication for an enhanced applicant experience and a repository of applicant documents for ongoing monitoring and audit readiness.

Risk reporting

A centralized dashboard with standardized and customizable reports at the applicant, jurisdiction, and grantee level for actionable insights to help inform decision-making, such as areas to focus training to promote compliance.



Abatement Plan



Communicate potential risks and help empower applicants to address FEMA PA non-compliance risk areas with the development and monitoring of tailored abatement plans.

Benefits

- Enhance the impact of FEMA PA funding on communities by providing applicants a clear set of actions to assist in improving compliance
- Reduce the risk of claw-backs or deobligation of funding due to non-compliance
- Enable a culture of subrecipient monitoring
- Improve the applicant experience
- Boost trust

Risk rating report

Applicant-specific risk rating report identifying applicant non-compliance risk areas.

Applicant abatement tool

Review applicants' Readiness Assessment responses and supporting documents and provide risk ratings and feedback for followup to allow applicants the opportunity to address compliance risk areas.

Applicant guidance

Provides potential actions for the applicant to consider when developing an abatement plan to help improve rating and compliance.

Abatement plan management

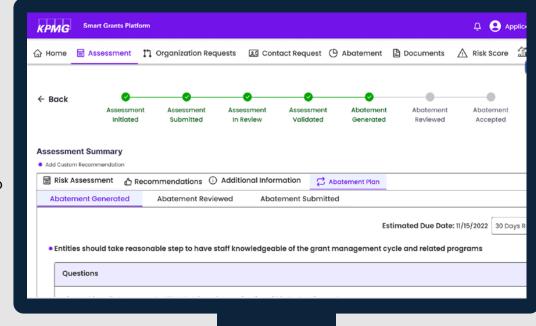
Enables applicants to document and certify actions taken to mitigate their risk for the grantee to review and adjust their risk rating report.

Abatement plan monitoring

Built-in reminders as alerts and notifications and a centralized approach to easily track, manage, and prioritize abatement plan actions.

Reporting

Intuitive dashboards with standardized and customizable reports at the applicant, jurisdiction, and grantee level for insights into abatement plans, actions, owners, and due dates, abatement recommendation trends, risk score trends, etc.



Document Repository

Gather, manage, and process applicant documentation in a central repository.

Benefits

- Increase timely submission of documentation for improved compliance and faster reimbursement
- Maintain a single source for documents, digitizing, classifying, and integrating data sources in one system
- Securely store documents in the cloud, away from disaster locations
- Advance continuity of operations and reduce the risk associated with staff turnover

Standardized forms

Standardizes forms and templates for document submission by FEMA DR categories.

Centralized repository

Document upload (e.g., policies, plans, procedures, permits, damage assessments, equipment, materials, vendor management files, employee data, procurement support, etc.) and storage in a central repository.

Audit trail

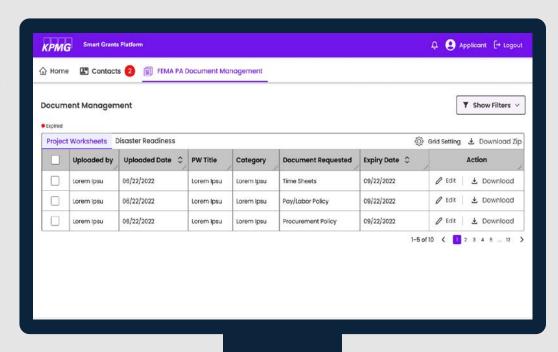
Complete audit trail for documents and amendments.

Document management

Request, review, and approve documentation from applicants and conduct ongoing monitoring of documentation.

Reporting

Intuitive dashboards with standardized and customizable reports at the applicant, jurisdiction, and grantee level for insights into documentation status, document types, etc.





System Demo